**Social Services Specialist / Social Worker in Houma, Louisiana**

This position will be based in Houma, LA and not a remote position. On site office hours are 8am-4:30pm weekdays.

The Social Services Specialist / Social Worker will provide assessments, referrals, education, service planning, and care coordination services to CrescentCare clients with a focus on increasing self-management and adherence to medical and behavioral health treatment plans. The qualified incumbent will work as a part of an interdisciplinary team with CrescentCare and/or community providers; while maintaining a close working relationship with direct supervisor to support high quality service provision.

**Competencies for Success**

- Technical skills to use electronic health record, incident reporting system, email, and other information systems
- Excellent communication skills and the ability to schedule work production to meet timelines with attention to detail
- Knowledge of and the desire to work with a cross-disability population including, but not limited to, those living with HIV and/or mental health issues
- Ability to communicate effectively with diverse individuals and groups
- Ability to work under pressure in a fast-paced environment
- Ability to handle crisis intervention

**Responsibilities are, and not limited to, the following:**

- Ensures expedient client access to needed resources (food, housing, health insurance, medical & psych care, financial resources, etc.)
- Engage clients in face to face contact approximately 4-5 hours a day
- Provide a minimum of 24 total documented UOS per day
- Complete a psychosocial assessment and create an individualized plan for services with each client
- Submits well-written notes based on treatment/care/recovery plans, thorough strengths-based assessments, and other required paperwork within required deadlines
- Develop and maintain strong working relationships with and routinely consult with case managers, healthcare providers, psychiatrists, and health educators both within the agency and the community at large; participate in huddles and care team meetings as requested and able
- Responsible for ensuring clarity on program expectations and standards, including but not limited to record keeping and documentation, behavioral expectations, work quality and productivity expectations, effective teamwork, and client-centered ethical practice

**Requirements**

- Three (3) years providing social services
- Minimum age of 21
- Must have reliable transportation
- Valid driver’s license
• Valid car insurance
• Physically able to provide services in office-based and community-based settings where climbing several flights of stairs might be necessary
• Travel is required for the purpose of meeting with clients, stakeholders, or off-site personnel/management
• Demonstrated technical & computer skills appropriate for the position
• Federal criminal background check
• 40 hour work week

Education Requirements

• Minimum education level required is a BA/BS
• Maximum education level is a Master’s Degree in Social Work and the LCSW credential
• If hired, documented proof of highest level of education completed must be delivered on first day of employment

Preferred Qualifications

• LCSW
• Fluent in Spoken and Written Spanish
• Federally Qualified Health Center experience (FQHC)
• HIV/AIDS knowledge and patient experience
• Experience with the LGBTQ community

If interested in being considered for this position, you must apply on the CrescentCare website using the following link:

https://crescentcarehealth.org/contact/join-our-team/

Why CrescentCare?

Our mission is to offer comprehensive health and wellness services to the community, to advocate empowerment, to safeguard the rights and dignity of individuals, and to provide for an enlightened public. We offer a broad range of health and wellness services for anyone and everyone who is seeking healthcare services in Greater New Orleans and Southeastern Louisiana.

CrescentCare is a culturally humble health care facility that welcomes all in the community and Black Lives Matter to us.

https://crescentcarehealth.org/black-lives-matter

What We Do for Our Clients

Primary Health Care • Pediatrics • Dentistry • Gender Clinic • Behavioral Health • Addiction Recovery
Case Management • Nutrition Programs • Medicaid/Insurance Enrollment • Legal Services
Food and Housing Assistance • Smoking Cessation • Syringe Access Program
Advocacy, Outreach, Education • HIV/Hep. C/STI Testing and Prevention • COVID-19 Screening

Our Offer to You: An Extensive Benefits Package

- All Employees are W-2 Status
- Employer Paid Benefits: Dental, Employee Wellness, Employee Assistance Program, Life Insurance
- 11 Paid Holidays, in addition to Vacation and Sick Days
- Medical Insurance (Two Plan Options)
- Vision Insurance
- Long-Term Disability
- Short-Term Disability
- 401(k) Plan – 1.5% Employer Contribution; additional Employer match with Employee Contribution
- Discount Programs

*No Relocation Package Available
*No Work Visa Sponsorship Available

We are an Equal Opportunity Employer and do not discriminate against employees or applicants on the basis of race, color, national origin, ethnicity, citizenship status, religion, age, gender identification, pregnancy, marital or familial status, gender or sexual orientation, veteran or military status, physical or mental disability, genetic information, or on the basis of any other status protected by law, and in compliance with applicable federal, state and local laws.